



Software Support Technician (Temporary)

The Radio Frequency Spectrum is the medium which facilitates wireless communication. The Spectrum Management Authority (SMA) is the regulatory body responsible for the efficient management of the radio frequency spectrum in Jamaica, which includes licensing spectrum users and regulating their use of the spectrum.

The SMA is seeking to identify a highly motivated, dynamic individual to fill the post of **Software Support Technician (Temporary – 1 Year)**.

Responsibilities

Under the supervision of the Manager, Information Technology, the Software Support Technician will be responsible for all technical interfaces related to the company's web presence, including content management system, implementing best coding practices and SEO and User experience.

Principal duties include:

- Maintains, modifies and debugs application programmes from given specifications.
- Build functional and easy-to-use websites.
- Creates and maintains the structure of website (extranet, intranet and internet) versions databases for optimal performance.
- Analyses the requirements, design, development and maintenance of internet websites for the department by using XHTML, JavaScript and other similar programming languages.
- Creates in-house training materials, as well as multimedia designs and presentations.
- Serves as the primary contact for all aspects of the organization's website(s).

Minimum Education and Experience Requirements:

- Diploma in Computer Science/Information Technology from a recognized tertiary institution.
- At least two years' experience required in a similar capacity.

Applications must be submitted no later than April 5, 2024 to:

jobs@sma.gov.jm.

We thank all applicants for their interest in our company, but advise that only short-listed candidates will be contacted.

...Shaping Your Future With Wireless...